



Proud to make a difference

Free Climote Heating Control Unit

Terms & Conditions

- SSE Airtricity is offering a free Climote Heating Control Unit to new SSE Airtricity dual fuel (gas and electricity) domestic customers (with gas and electricity accounts at the same address) (the "Offer").
- 2. The Climote Heating Control Unit is a heating control for gas boilers which also allows remote access to its settings. With the Offer, your first years' subscription to the web/mobile access service to operate the Climote Heating Control Unit remotely is free of charge (effective from the date of installation). After the first year, standard subscription costs will apply and will be payable to the Climote Heating Control Unit service provider directly. If you choose not to pay this subscription you will not be able to access the unit remotely but settings can still be accessed through its panel directly. For further details, please see www.climote. ie/terms-and-conditions/.
- 3. This Offer is limited and is subject to availability and suitability
- 4. Before your Climote Heating Control Unit can be installed, an SSE Airtricity engineer must be satisfied that your premises is suitable for installation of the Climote Heating Control Unit. If your premise is not suitable for installation, you will not be entitled to a cash alternative. You will remain on the SSE Airtricity dual fuel tariff unless you cancel or terminate in accordance with the SSE Airtricity Standard Terms and Conditions of Supply.
- 5. SSE Airtricity will contact you to arrange an appointment for the installation of your Climote Heating Control Unit at your premises. Please allow up to 12 weeks for installation of the Climote Heating Control Unit. In the event you are not available at the property at the agreed appointment time to allow the SSE Airtricity engineer access to your premises to install the Climote Heating Control Unit, SSE Airtricity reserves the right to withdraw the Offer or apply an additional call out charge.
- 6. The Offer covers the installation of one Climote Heating Control Unit free of charge, for the operation of a gas heating system, at the address of the new SSE Airtricity dual fuel account.
- SSE Airtricity will assume responsibility for supplying, fitting, installing and setting up of the Climote Heating Control Unit at your premises.

- 8. SSE Airtricity does not, however, warrant the quality, fitness for purpose or condition of the Climote Heating Control Unit. Warranty, fitness for purpose or conditions shall be covered by the Climote Heating Control Unit manufacturer's terms and conditions which are available at www.climote.ie/terms-and-conditions/.
- Should you have any queries in relation to the Climote Heating Control Unit, please contact the manufacturer.
 For contact details, please see www. climote.ie/customer-care/contactcustomer-care/.
- 10. You agree that we may contact you by telephone or email to arrange a suitable time to visit your premises to complete a post installation quality survey and/or a customer feedback survey.
- 11. By accepting the Offer, you agree to waive any Energy Credits attributable to the installation of the Climote Heating Control Unit to SSE Airtricity.
- 12. SSE Airtricity reserves the right to cancel or extend this Offer at any time.
- 13. SSE Airtricity reserves the right to amend these Terms and Conditions at any time without prior notice to you. Any amendments to these Terms and Conditions shall be available as soon as practicable after the change or amendment has taken place on the website www.sseairtricity.com.
- 14. These Terms and Conditions shall be governed by and construed in accordance with the law of the Republic of Ireland and the parties irrevocably submit to the exclusive jurisdiction of the courts of Republic of Ireland.
- 15.To the maximum extent permitted by Law, SSE Airtricity shall not be liable for any loss, damage, injury or claims whatsoever arising out of the installation or use of the Climote Heating Control Unit. In particular, SSE Airtricity shall not be liable for any direct, incidental, special or consequential loss or damage arising out of the installation or use of the Climote Heating Control Unit and, furthermore, shall not be responsible for any personal injury or property damage resulting from the handling, possessing, installation or use of the climate heating control unit.